



Digitalization is increasing infrastructure complexity — relying on the Internet and cloud to deliver your applications depends heavily on the behavior of network components. Poor performing network protocols or DNS can provoke widespread end-user dissatisfaction and negatively impact your bottom line. Catchpoint enables you to get the deepest and fastest insight on network performance issues before they disrupt your users' experience, reducing network ops cost and achieving business goals.

Deliver Exceptional Performance

- Ensure DNS Performance**
Gain real-time visibility into performance and reliability of name servers, DNS resolvers, and external DNS providers. Ensure SLA accountability and detect DNS spoofing early to reduce troubleshooting time.
- Monitor Network Protocols**
Guarantee reachability by monitoring critical protocols such as TCP, NTP, and BGP inside your network and across the Internet. These proactive actions allow you to troubleshoot outages before your users are impacted.
- Protect Network Performance**
In real-time, detect network instability and correlate to routing changes, ISP health, and DDoS attacks to optimize network performance across critical applications.

The Catchpoint Difference

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|----------------------------|---|---|
| Unlimited Users | 600 vantage points | 24/7 direct-connect technical support |
| 16 monitor types | 10 integrations + open REST API | 6-8 releases per year |

Trusted by Digital Business Leaders

"Catchpoint is particularly useful for taking internal testing right down to the web server level."

-Malcolm Crouch, Senior NOC Manager, iPipeline



Catchpoint Digital Experience Monitoring Platform

Monitor the end-user experience across application, network, and infrastructure layers to preempt issues and improve service delivery.



Monitor More

Monitor all components critical to service delivery, from third-party APIs to server-level performance, in pre- and post-production environments.

Diagnose Faster

Proactively triage issues with intelligent, real-time alerts and contextual guidance that automatically highlight any component affecting performance.

Deliver Better

Understand the business impact that new providers, infrastructure modifications, and design changes have on the end-user experience.

Monitor All Moving Parts

| | | | | | | | |
|---------|-------------|--------|-----------|-----|-----|------|------------|
| Website | Transaction | Mobile | HTML Code | API | DNS | Ping | Traceroute |
| FTP | Websocket | TCP | Streaming | SSH | NTP | IMAP | SMTP |



Integrated Synthetic & RUM

Visualize and interact with your synthetic and real-user data in real-time on a single, dynamic user interface designed for smarter workflows and faster insights.



Visibility Across Layers

Gain performance insight into online apps, APIs, and services and the individual impact of external supporting providers across the application, network, and infrastructure layers.



Vast Network Coverage

Understand true performance as experienced by your end users with 600 global vantage points that span key geographies, ISPs, and devices.



Real-time, Flexible Analysis

Analyze data in any way you need with robust, pre-built or custom visualizations that use multi-dimensional analytics shortening your time to discovery.