



Digitalization is transforming consumer expectations — retailers won't stand a chance against competitors that focus on delivering amazing shopping experiences. Poor performing sites and applications can cost you millions of dollars in lost sales and trigger widespread negative brand reviews. Catchpoint enables you to get the deepest and fastest insight into performance issues before they disrupt your customers' shopping experience, capturing more revenue and protecting brand value.

Deliver Amazing Shopping Experiences

Enhance Web & Mobile Shopping

Improve the performance of your web and mobile transactions to reduce cart abandonment and ensure a consistent, glitch-free experience.

Optimize POS Experience

Ensure availability of your applications and POS systems used by employees and customers in your brick and mortar locations to offer a seamless omnichannel experience.

Improve Conversion Rates

Optimize your marketing campaigns for speed and higher conversion rates across all of your revenue channels to increase campaign ROI.

The Catchpoint Difference

Unlimited

Users

600

vantage points

24/7

direct-connect
technical support

16

monitor types

10

integrations +
open REST API

6-8

releases per year

Trusted By Ecommerce Leaders

"With Catchpoint, we can do significantly more monitoring for the same cost. We have already realized major improvements in web performance that we believe directly impact customer satisfaction."

Tom Gerhard, VP of Application Performance, Priceline.com



Catchpoint Digital Experience Monitoring Platform

Monitor the end-user experience across application, network, and infrastructure layers to preempt issues and improve service delivery.



Monitor More

Monitor all components critical to service delivery, from third-party APIs to server-level performance, in pre- and post-production environments.

Diagnose Faster

Proactively triage issues with intelligent, real-time alerts and contextual guidance that automatically highlight any component affecting performance.

Deliver Better

Understand the business impact that new providers, infrastructure modifications, and design changes have on the end-user experience.

Monitor All Moving Parts

Website	Transaction	Mobile	HTML Code	API	DNS	Ping	Traceroute
FTP	Websocket	TCP	Streaming	SSH	NTP	IMAP	SMTP



Integrated Synthetic & RUM

Visualize and interact with your synthetic and real-user data in real-time on a single, dynamic user interface designed for smarter workflows and faster insights.



Visibility Across Layers

Gain performance insight into online apps, APIs, and services and the individual impact of external supporting providers across the application, network, and infrastructure layers.



Vast Network Coverage

Understand true performance as experienced by your end users with 600 global vantage points that span key geographies, ISPs, and devices.



Real-time, Flexible Analysis

Analyze data in any way you need with robust, pre-built or custom visualizations that use multi-dimensional analytics shortening your time to discovery.