



Providing SaaS or IaaS is complex and viciously competitive — businesses and users expect your service to be on the forefront of innovation, availability, reliability, reachability, and performance. Poor performing applications or feature releases can cost you hefty service level penalties and provoke widespread user dissatisfaction. Catchpoint enables you to get the deepest and fastest insight on performance issues before they disrupt your users' experience, reducing dev and ops costs, and safeguarding customer retention.

Deliver Amazing End User Experiences

-  **Accelerate Service Delivery**
Improve the performance and reliability of your service on a global scale. Preemptive monitoring and instant atomic-level data allow you to deliver a user experience that reinforces your brand.
-  **Improve Application Rollout**
Assure seamless rollouts and updates through continuous synthetic testing in the QA process. Instantly detect bugs, resolve issues before going live, and drive IT operational excellence.
-  **Validate Service Performance**
Demonstrate service performance to your customers, manage SLAs, benchmark against your competition, and measure improvement on a release-over-release basis for a top-notch user experience.

The Catchpoint Difference

Unlimited Users	600 vantage points	24/7 direct-connect technical support
16 monitor types	10 integrations + open REST API	6-8 releases per year

Trusted by Cloud Service Leaders

"With Catchpoint, we can proactively monitor everything web—FTP and HTTP requests, APIs, or multi-step transactions. Their UI is very intuitive and flexible, and their analytics are very impressive. We can slice and dice data any way we need to, so we can identify the issues much faster."

- Director of Performance Engineering, Verizon Digital Media Services



Catchpoint Digital Experience Monitoring Platform

Monitor the end-user experience across application, network, and infrastructure layers to preempt issues and improve service delivery.



Monitor More

Monitor all components critical to service delivery, from third-party APIs to server-level performance, in pre- and post-production environments.

Diagnose Faster

Proactively triage issues with intelligent, real-time alerts and contextual guidance that automatically highlight any component affecting performance.

Deliver Better

Understand the business impact that new providers, infrastructure modifications, and design changes have on the end-user experience.

Monitor All Moving Parts

Website	Transaction	Mobile	HTML Code	API	DNS	Ping	Traceroute
FTP	Websocket	TCP	Streaming	SSH	NTP	IMAP	SMTP



Integrated Synthetic & RUM

Visualize and interact with your synthetic and real-user data in real-time on a single, dynamic user interface designed for smarter workflows and faster insights.



Visibility Across Layers

Gain performance insight into online apps, APIs, and services and the individual impact of external supporting providers across the application, network, and infrastructure layers.



Vast Network Coverage

Understand true performance as experienced by your end users with 600 global vantage points that span key geographies, ISPs, and devices.



Real-time, Flexible Analysis

Analyze data in any way you need with robust, pre-built or custom visualizations that use multi-dimensional analytics shortening your time to discovery.